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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of:

MAGOURIK, BRENT et al.

Serial No.: 10/052,577

Filed: January 18, 2002

CUSTOMER MANAGEMENT SYSTEM

Docket No. 36676

Confirmation No.: 7360

Group Art Unit No. 2166

Customer No.: 23589

Examiner:

TRANSMITTAL

Transmitted herewith is/are: Revocation and Power of Attorney; and return postcard.

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Express Mail No.

Respectfully submitted,

HOVEY WILLIAMS LLP

Dated: March 16, 2006

by

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ATTORNEYS FOR APPLICANT



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Application (Patent) of: ) Docket No. 36676  
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CUSTOMER MANAGEMENT SYSTEM )

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Commission for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

REVOCATION AND POWER OF ATTORNEY

The owner of the entire right, title, and interest in the above-referenced patent is SYMERON SOFTWARE, INC. (hereinafter "Assignee"), 180 East Broad Street, Suite 1000, Columbus, Ohio 43215. The undersigned, Brent Magouirk, has the authority to sign on behalf of Assignee.

Assignee acquired the entire right, title and interest to the invention and patent through an assignment from the inventors to SYMERON SOFTWARE, INC. recorded at Reel 013313, Frame 0297 on September 20, 2002.

Assignee hereby revokes all previous powers of attorney and authorizations of agent and appoints the attorneys and agents of Hovey Williams LLP, associated with Customer Number:

**23589**

as its attorneys and agents for the purpose of receiving all future correspondence in connection with said patent application and transacting all business in the United States Patent and Trademark Office with respect to said patent application.

Those attorneys and agents are presently:

Robert D. Hovey	19,228	Tracey S. Truitt	43,205
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Brent Magouirk

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President

2.28.06

Date